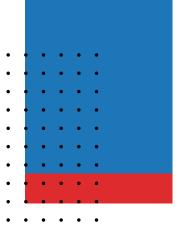




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## **ABOUT US**

At Gurkha Services, we specialise in placing skilled nurses and compassionate healthcare assistants in both temporary and permanent positions within Residential Homes, Care Homes, Nursing Homes, and Hospitals. We recognise the immense responsibility that comes with providing care, and we're committed to upholding the highest standards of service and compassion.

When you choose Gurkha Services for your healthcare staffing needs, you're selecting a partner that is driven by a genuine passion for healthcare and making a positive impact.

## **OUR PROCESS**

#### Mission

We understand the urgency and importance of filling positions promptly, and our streamlined processes ensure faster, more flexible, and cost-effective staffing solutions.

Whether you require immediate assistance or have long-term staffing requirements, we're here to support you, even at the last minute.

#### Vision

Gurkha Services envisions a future where healthcare blends compassion, expertise, and innovation.

Patients feel truly cared for, as skilled professionals go above and beyond to ensure their well-being.

With cutting-edge technology, we aim to improve care quality and accessibility, fostering a healthier society.



## WHY CHOOSE US?



#### **Quality Care**

We are committed to providing the highest level of care to our clients. Our carers are carefully screened, trained, and matched with care homes based on their skills, experience, and personality to ensure the best possible care.



#### Flexibilty

We understand that every care home has unique needs and requirements. That's why we offer flexible staffing solutions to meet your staffing needs, whether it's for short-term or long-term care, emergency cover, or seasonal staffing.



#### Reliability

We know that dependable staffing is essential to the smooth operation of any care home. That's why we have a rigorous recruitment process, and our carers are always punctual, professional, and ready to provide quality care.



## WHAT WE DO

- Please feel free to reach out to us via email or phone for bookings, whether in advance or during emergencies. We are committed to providing prompt responses to all enquiries and will do our utmost to meet your requirements.
- Once we've confirmed staff availability, we'll reach out to you via phone call to update you on the status of the booking. If we're able to accommodate your request, we'll promptly send you a booking confirmation along with the relevant staff profile.

Upon arrival, our staff will clock in using our company app, ensuring precise timekeeping. At the end of their shift, they will use the same app to clock out and electronically sign the timesheet.

Following this, a senior healthcare assistant, team leader, and home manager will need to sign the same timesheet electronically, confirming our staff's presence and hours worked at the home. This process ensures the accuracy and accountability of our timekeeping procedures.

## **CORE VALUES**



Our core values are the foundation of everything we do at Gurkha Services:

- **Compassion:** We approach every interaction with empathy and kindness, ensuring that every individual we serve feels understood and supported.
- **Respect:** We treat everyone with dignity and respect, valuing the diversity of our clients, staff, and communities.
- **Integrity:** We uphold the highest standards of honesty, professionalism, and ethical behaviour, earning the trust and confidence of all stakeholders.

These core values guide our actions and decisions, driving us to provide exceptional care and support to those we serve.



#### **MANAGEMENT TEAM**

Our management team, led by experienced healthcare professionals, ensures smooth operations and high-quality service at Gurkha Services. With expertise in various areas such as operations, HR, finance, and client relations, we work together to support our staff and meet client needs efficiently.

#### **CONTACT US**

#### **ALDERSHOT OFFICE**



Office Landline - 01252 967389



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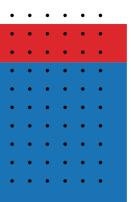
#### **SABAL PUN (OPERATIONS MANAGER)**



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